

3.3 MANDATORY TECHNICAL EVALUATION CRITERIA

Table 3: Mandatory Technical Evaluation Criteria

	Mandatory Technical Criteria Description	Reference to Technical Specification / Tender Returnable	Motivation for use of Criteria
1	Registration of company as a security service provider in terms of PSIRA Act <ul style="list-style-type: none"> The security company must be registered as a security service provider to render the necessary service to Eskom Does the company possess a valid PSIRA registration certificate? Does the Owner possess a valid PSIRA registration certificate? Does the company Directors possess a valid RSA smart ID card? 	a) Tender Returnable Certified copy of company PSIRA registration certificate and Company owner/directors PSIRA registration Certificate issued by PSIRA b) Certified ID copy of Company Director	a) Compliance to PSIRA legislation Act 56 of 2001
2	PSIRA letter of good standing <ul style="list-style-type: none"> The company must be in possession of a valid PSIRA letter of good standing not older than 90 days at the date when the tender is evaluated Is the PSIRA letter of good standing submitted and not older than 90 days? 	c) Tender Returnable Original or certified copy of PSIRA letter of good standing for the security company	
3	Private Security Sector Provident Fund	d) Tender Returnable Valid letter of participation	b) Public Liability Insurance
4	Minimum R10million public liability insurance	e) Tender Returnable Original or certified copy of cover for the	

	<ul style="list-style-type: none"> The security company must possess minimum R10m public liability insurance cover from a reputable insurer or financial service provider Is the required public liability insurance cover available and is there a valid letter issued by the insurer/ financial service provider in the tender submission 	required public liability insurance from the insurer issued to the security company	
5	Firearm Compliance <ul style="list-style-type: none"> Is the company in compliance / adhering with firearm control Act 60 of 2000 as prescribed by the <i>firearm control Act</i>? 	f) Tender Returnable List of Registered/licenced Firearms and certified copies of the licences Please note Only the 9mm pistol, ML4 Rifles and 12 bore shotgun required	c) Compliance to Firearm control act 60 of 2000
6	NKP conformation letter <ul style="list-style-type: none"> Is the company in possession of a letter issued by the NKP office indicating company's application for registration to offer services at NKP? 	g) Tender Returnable proof of acknowledgement letter issued by the NKP office to render service at NKP	d) Compliance to NKP Act 102 of 1980
7	Proof of Business Loco standi <ul style="list-style-type: none"> Is the company in possession of a valid lease agreement or proof of ownership of business address? 	h) Tender Returnables proof of lease agreement signed by contracting partners and witness or proof of ownership of building in the owner/company's name	e) Proof of business operations

3.4 QUALITATIVE TECHNICAL EVALUATION CRITERIA

The weight for the technical review will be 100% with a minimum threshold of 75% and will be based on the following

Table 4: Qualitative Technical Evaluation Criteria

	Qualitative Technical Criteria Description		Reference to Technical Specification / Tender Returnable	Criteria Weighting (%)	Criteria Sub Weighting (%)
1	Company Profile and experience (Desk top)			20	
	1.1	Established company and capable of rendering security services <ul style="list-style-type: none"> Is the company well established, in operation for at least three (3) years? Does the company profile reflect the company's capability and demonstrates that the company is well -established as a security service provider? 	<ul style="list-style-type: none"> Tender returnable – Company profile containing required details 		10
	1.2	Proof of references for similar services rendered <ul style="list-style-type: none"> Is the company able to provide at least three (3) letters of references for similar services (Tactical Response Services) rendered in the market/ industry? How many reference letters are provided for the services required (Tactical Response Services)? 	<ul style="list-style-type: none"> Tender returnable - Original or certified copies of letters of references 		10
2.	Resources- Work Force			70	
	2.1	<ul style="list-style-type: none"> Does the service provider have the required capacity (work force numbers as provided by the BU/ OU) to render the required services? Modified installations 	<ul style="list-style-type: none"> Tender returnable – Proof of number of manpower In terms of PSIRA letter of Good standing and in accordance with the 		10

	<ul style="list-style-type: none"> Does the letter of good standing reflect the required capacity in numbers? Does the company have the required recruitment strategy or capability to recruit the required numbers 	requirements on the scope of work Recruitment policy if PSIRA letter of good standing not addressing the require work force		
Resources-Contractor's Control Room (On site Evaluation)				
2 2	Is the contractor's control room locally established, fully equipped and operational and capable of rendering the required service			10
	<ul style="list-style-type: none"> Does the control room meet Eskom requirements? <ul style="list-style-type: none"> It must be in an immovable structure made of bricks, mortar and cement halls Controlled access (burgladoors, electronic access control door, reinforced door) 	Tender returnable – Inspect the facility using Eskom's security control room checklist		
	<ul style="list-style-type: none"> Is there radios and radio communication capability or use of similar reliable devices e g PTT? 	Tender returnable – Functional test to be conducted on site Certified copies of ICASA licence Functioning to be confirmed on site visit		
	<ul style="list-style-type: none"> Landlines, cellphone or email are operational and in use? 	Tender returnable – Functional test to be conducted on site		
	<ul style="list-style-type: none"> Is an Occurrence book in use and up to date 	Tender returnable – Inspect register on site		
	<ul style="list-style-type: none"> Is there an Emergency call-out procedure and is the operator knowledgeable on the procedure and displayed prominently against the wall? 	Tender returnable – Inspect procedure and test operator on content on site		
	<ul style="list-style-type: none"> Is there record keeping (Reaction units) and response times to incidents (incident register/OB/computer) 	Tender returnable – Inspect registers on site		

		<ul style="list-style-type: none"> Is the control room operational, properly manned and capable of operating 24 Hour/ 7 days a week 	Tender returnable – Conduct a test of equipment in use on site		
		<ul style="list-style-type: none"> Number of control room operators at least two per shift 	Tender returnable – minimum 2 per shift		
		<ul style="list-style-type: none"> Is there an emergency contact list displayed on the wall? 	Tender returnable - local SAPS contact numbers, Traffic, Ambulance service, Hospital, Metropilice, Disaster managenet and Company management)		
		Armoury Compliance (On site evalauation)			
	23	Is the contractor's firearm safe in compliance with the firearms and Control's Act 60 of 2000			20
		<ul style="list-style-type: none"> is the firearms applicable to the scope of work kept in firearm safe that adhere to the requirement? 	Tender returnable – SABS approved(letter issued by SPAS DFO confirming that the safe is compliant)		
		<ul style="list-style-type: none"> is there a firearm discharge register? 	Tender returnable – physical inspection (peruse the register)		
		<ul style="list-style-type: none"> is the list of firearms in the safe prominently displayed on the inside door of the safe? 	Tender returnable – physical inspection		
		<ul style="list-style-type: none"> is there A7/A8 firearm register available in the safe or electronically? (serial number , make, calibre) 	Tender returnable – physical inspection		
		<ul style="list-style-type: none"> are firearm inspected on reguslar basis? 	Tender returnable – proof of inspection with date, month and year		
		<ul style="list-style-type: none"> is there a firearm safe work procedure and displayed on the wall next to the bullet trap? 	Tender returnable – physical inspection		

		Acquisition of K9 services (Dogs) as and when required			15
2.4		Is the supplier K9 (Dogs) fit for to render services as required			
		<ul style="list-style-type: none"> does the dogs have operational fitness certificate? 	Tender returnable – operational fitness certificate		
		<ul style="list-style-type: none"> does the dogs have medical fitness certificate? 	Tender returnable – medical fitness certificate		
		<ul style="list-style-type: none"> does the supplier have on site K9 kennels, foods storage, training facilities as well as logistical support for operational purposes? 	Tender returnable – on site inspection		
		<ul style="list-style-type: none"> does the supplier have a training and a refresher record for the K9's and handlers in accordance with the relevant practices 	Tender returnable – on site inspection		
		<ul style="list-style-type: none"> does the K9 have positive identification (microchip)? 	Tender returnable – physical inspection		
		<ul style="list-style-type: none"> is there a physical, mental or social anomaly in terms of congenital abnormalities 	Tender returnable – proof of veterinarian certificate		
		<ul style="list-style-type: none"> is there a vaccinated certificate and deworming certificate which is up to date? 	Tender returnable – proof of veterinarian certificate		
		<ul style="list-style-type: none"> is there a certificate that K9's has been assessed for phobia, noise and be able to work in this kind of environment (construction site)? 	Tender returnable – proof of veterinarian certificate		

Resources - Vehicles (On site evaluation)			15
2 5	Does the company possess sufficient number of vehicles (as specified in the scope of work) and are the vehicles suitable for use for the required purpose namely, patrols, reaction force, staff transport?		
	<ul style="list-style-type: none"> Are the vehicles branded on both sides? 	Tender returnable – inspect vehicles	
	<ul style="list-style-type: none"> Is the patrol/ response vehicle equipped with roof-mounted searchlights? 	Tender returnable – Inspect vehicles	
	<ul style="list-style-type: none"> Are the vehicles equipped with functioning communication capability? (PTT) 	Tender returnable – Inspect vehicles and check system is functioning	
	<ul style="list-style-type: none"> Do the vehicles meet Eskom safety standards? (first aid kits, fire extinguisher, spare wheel, jack, wheel spanner and jack lever) 	Tender returnable – Inspect vehicles	
	<ul style="list-style-type: none"> Are all the security vehicles registered in the company name / owner / leased? If leased proof must be made available 	Tender returnable – Verify registration docs	
	Are the vehicles roadworthy, under 3years old and have done less than 100 000km?	Tender returnable – Confirm the following <ul style="list-style-type: none"> Less than 3 years old and with leases than 100000km per vehicle More than 3 years old but less than 5 years old and more than 100000km per vehicle More than 5 years old 	

3.	Legislative Compliance		10	
3.1	The supplier must demonstrate that all guards in their employ are PSIRA registered, properly managed, and equipped			10
	<ul style="list-style-type: none"> Is there confirmation in the personnel files of guards that there is valid PSIRA accreditation? 	<p>Tender returnable – Confirm the following</p> <ul style="list-style-type: none"> Copies of PSIRA certificates are available in files that are inspected at random/ did the supplier provide certified copies of PSIRA certificates in the submission? Certified copies of PSIRA certificates for guards and most recent copies of the company uniform policy No copies of PSIRA certificates available on file or in the submission 		
	<ul style="list-style-type: none"> Are the staff paid salaries in compliance to the PSIRA Wage determination? 	<p>Tender returnable – Confirm the following</p> <ul style="list-style-type: none"> Payslips are provided for verification in the submission or at site Certified copies of payslips for the various levels 		
	<ul style="list-style-type: none"> Are the staff provided with appropriate uniform for use when deployed at Eskom sites namely winter (jackets, gloves, scarves, hats, etc) and summer uniforms, appropriate personal protective equipment (PPE) namely bullet proof vests, torches, batons, safety shoes/ boots with steel toe caps, etc and are the uniforms replaced at least once a year? 	<p>Tender returnable – Confirm the following</p> <ul style="list-style-type: none"> All Eskom requirements are met Pictures/ photographs of various uniforms in use may be provided or samples of uniforms can be presented at site visits No winter uniform No PPE Replacement of uniform is done after 14 months or more 		
				TOTAL 100